



PTO/SB/80 (01-06)

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29858

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Assignee Name and Address:

Micromuse Inc.
650 Townsend Street, Suite 475
San Francisco, CA 94103

A copy of this form, together with a statement under 37 CFR 3.73(b) (Form PTO/SB/96 or equivalent) is required to be filed in each application in which this form is used. The statement under 37 CFR 3.73(b) may be completed by one of the practitioners appointed in this form if the appointed practitioner is authorized to act on behalf of the assignee, and must identify the application in which this Power of Attorney is to be filed.

SIGNATURE of Assignee of Record

The individual whose signature and title is supplied below is authorized to act on behalf of the assignee

Signature		Date May 25, 2006
Name	Nell O'Donnell	Telephone (212) 895-2000
Title	Senior Vice President	

This collection of information is required by 37 CFR 1.31, 1.32 and 1.33. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Supplemental Sheet of PTO/SB/96

U.S. Patent Application Serial No. 10/016,529

Filing Date: December 10, 2001

Title: GLOBAL SERVICE MANAGEMENT SYSTEM FOR AN ADVANCED
INTELLIGENT NETWORK

Additional documents in the title are listed below:

From: SBC Holdings Properties, L.P. To: SBC Properties, L.P.

The document was recorded in the USPTO at

Reel: 014015 Frame: 0689

From: SBC Knowledge Ventures, L.P. To: Micromuse Inc.

The document was recorded in the USPTO at

Reel: 015596 Frame: 0027